



Results of Green Lane Pre-school Exit Survey at the end of Academic Year 2022-2023

2.0 Overview of what is working well from parents:

For a second year running the survey is overwhelmingly positive and clear that the pre-school teaching team and management team have listened to the views of parents and carers from previous surveys and face-to-face discussions.

74% (17/23) parents and carers responded to the survey, which is a 15% increase from the previous year. Parents had the option of completing via Microsoft forms or as a paper copy.

20 children transferred from Green Lane Pre-School to St. Barnabas.

1 pupil transferred to Fort Royal Special School.

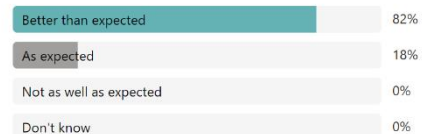
2 pupils transferred to another local Primary school.

1 pupil moved out of the UK just before the end of term and did not complete the survey but passed on lovely comments in a letter before leaving.

- Safeguarding: 100%** parents and carers feel their child had been **kept safe extremely well**.
- Communication: 100%** parents and carers feel the pre-school **listen to parents** and understand their viewpoint **extremely well**.
- 82%** (14/17) parents and carers feel they have been **kept informed** of their child's progress and next steps **better than expected** and the **remaining 18%** as **expected**. This is an increase of 7% from last year. The pre-school team work hard with this.
- Communication** between pre-school and home has remained rated as **5.00 average** (maximum score).
- Teaching & Learning: 100%** parents and carers feel the pre-school offered their child an **excellent range of inside and outside learning opportunities**, an increase of 6% from 2022.

Pre-School Parent and Carer Exit Questionnaire July 2023
Anyone can respond, Anonymous

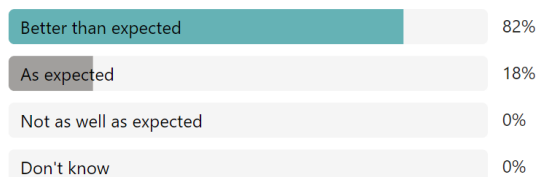
4. How well does the Pre-School keep you informed of your child's progress and next steps?



6. In line with 2022, **82%** parents and carers (14/17) said their child had made **better than expected progress** and the remaining 18% felt it was as expected. No parents or carers felt their child had made poor or slow progress.

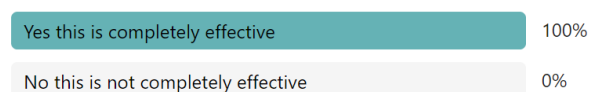
Pre-School Parent and Carer Exit Questionnaire July 2023
Anyone can respond, Anonymous

7. Do you feel your child has made the best progress they could have?



Pre-School Parent and Carer Exit Questionnaire July 2023
Anyone can respond, Anonymous

9. The area for development from our Ofsted Inspection (November 2018) says "Partnerships with...



7. **82%** parents and carers (14/17) said their child had been prepared for starting school **better than expected**, with the remaining 18% as expected- also virtually identical to 2022.
8. **100%** felt that **partnerships** (Ofsted area for development 2018) was **completely effective**, a slight increase from last year and pleasing as this is something we have all worked to improve.
9. As in 2022, the **overall rating** for Green Lane pre-School was **5.00** (maximum score) and **100%** parents and carers were completely likely (maximum score) to **recommend** Green Lane pre-school to a friend, neighbour or colleague.
10. Comments relate to **strong settling in procedures, significant increases in communication and language skills, developing and improving self-confidence and early childhood development**. Several parents and carers also commented that they liked the way the staff allowed and encouraged their child to 'be their own person' and develop their own interests and ideas. Parents and carers feel happy and confident leaving their child at Green Lane, knowing that they will be well cared for as well as developed socially and academically.
11. Comments include **high level of support with preparation for school**, including for working parents who couldn't always be there.
12. A high level of satisfaction from parents who had moved their child from another setting following closure.
13. As in previous surveys, many comments relate to the **quality of staff** and the positive impact those **strong, consistent relationships** have had on their child's wellbeing, learning and progress. **Love and care** has been mentioned several times in the survey but this is also something that is regularly fed back to me by parents and carers. We believe this exemplifies our whole school Christian ethos and values and recognizes that very young children learn best in an environment where they feel secure, safe, cared for and able to explore with confidence.
14. Parents and carers can see the **educational improvements** their child has made.

3.0 Comparison of survey year on year:

Another very strong survey showing an extremely high level of parent satisfaction across a range of important areas.

Areas that were previously highly rated have either maintained or shown further improvement.

Improvements made in response to previous feedback, for example, an increase in Tapestry uploads to help keep parents informed and involved.

Other areas that show improvement in the survey are for parents and carers rating highly being kept well informed about their child's progress and attainment plus, the provision of an excellent range of inside and outside learning opportunities.

4.0 Overview of suggestions for improvement from parents:

All comments show a very high level of satisfaction with the pre-school and many say they can't make any suggestions for improvement. One areas for improvement was raised relating to holding more open sessions/opportunities for parents and family members to be invited in. There are no repeat themes.

5.0 Outcomes for the future:

- Continue to ensure **excellent partnerships** and **via the agreed partnership actions** (regular drop in sessions, have a key person for each child, write reports, share home and school achievements using Tapestry and have 'Wow Moments' slips).
- Plan in a regular drop-in/stay and play session for families so they can see and experience the range of different indoor and outdoor learning opportunities but also enjoy time spent at pre-school with their child and the staff. These need to be carefully managed for safeguarding reasons and also have to be at the right time of the term so as not to unsettle very young children.
- Plan in more parent support sessions such as e.g. potty training, developing speech and language, ideas for play. This is done well via the Key Person on a 1:1 basis but could be scope for more family learning sessions.
- Continue to work with the PCC re installing a **secure outdoor scooter park** for pre-school families who walk to school.
- Continue to monitor the **lunchtime arrangements/quality of food** with Red Hen Cookery.
- Continue to ensure **high quality teaching and learning opportunities** both inside and outside, ensure best use of outside area, The Meadow and school grounds to give youngest children opportunities to **explore the outside**.
- Ensure continued **high quality early years CPD** to keep all staff up to date and informed about the EY curriculum and best practice as well as statutory safeguarding, paediatric first aid, food hygiene training.

SH/MB 24/09/23

Please see written comments below. All comments have been included; names have been removed for anonymity. Comments relate to care/nurture, happiness and well-being, safety, educational opportunity and learning, progress, catering for pupils with additional health/ medical or learning needs, partnerships and communication between home and pre-school, wider opportunities and supporting child development.

Parent/Carer written comments

Q11. What three things do you feel Green Lane Pre-School has done well during your child's time with us?

1	Communication, encouraged him as a person, built on his confidence.
2	Given her confidence Happiness Giving their time and support
3	Communication on everything. Progression updates.
4	Learning how (to read and write) her name Turn out very polite and her confidence
5	The best thing is that they have encouraged my child to be exactly who she wants to be and have allowed her to express herself so freely.
6	Helping her language skills. Helping her write her name. Helping her build relationships
7	They have been fantastic at catering for C's change to a gluten free diet. Very good at sharing information about what they do at preschool. The staff are nurturing and caring and it's obvious how much the children love them too.
8	Tapestry - Absolutely love being able to see what K has been up to! Staff - I do not have the words to describe how incredible they really are and how thankful I am to each and every single one of them, not just for K's care, but A's too. Various play activities - K has loved doing different activities to what she normally does at home.
9	Supported E with his speech and language. Went above and beyond with caring for him. Helped support with transition to school especially as I've not been able to due to work commitments.
10	J loves going to preschool, I can see he feels safe there. Children made lovely friendships. Communication with staff is excellent, I feel updated with achievements and development of my child on a regular basis.
11	Went beyond my expectations. Love and caring towards my child was exceptional.
12	Helped my child grow, he's more confident,
13	1. Helped J settle into Pre -School really well. 2. Supported her when she was struggling.

	3. Transition between Pre-School and Primary School has been excellent. J was worried to start school but the staff at both settings have enabled her to feel at ease. All staff at Pre-School have been amazing, my daughter has had the best time ever and I couldn't be more grateful. Mrs Margretts and Miss Gowing are amazing. Alongside, Mrs Cummings, Ms Hammond and Mrs Rowley
14	Better communication and talking – S has learnt so much - S comes out so happy

Q12. What do you feel Green Lane Pre-School could have done better during your child's time with us?

1	Absolutely nothing, regular tapestry updates are fantastic!
2	N/a
3	No nothing
4	Nothing they have been fantastic
5	Nothing I can think of.
6	Maybe they could put on more shows or open days as I feel like I didn't get to see inside preschool very much.
7	Have the ability to rewind time so my children and I can have our time again there! Being open for all the holidays so we didn't have to spend 13 weeks a year missing everyone! But in all seriousness, they have all been amazing and there's nothing they could have done better.
8	Nothing
9	Can't think of anything, they all were brilliant!
10	Nothing , they have been great !
11	Nothing of hand

Q15. Any other comments

1	I will be sad to see him leave, but can't wait for him to continue his time in the St B family.
2	I cannot thank Preschool enough for what they have done with A. She had a really tricky start with being so upset and wanting mummy. She is now the confident, outgoing, charismatic little girl who loves preschool. She has learnt and developed so many skills and loves every member of staff there. She will miss everyone so much but I know she is ready for Primary School I cannot thank Green Lane enough for that.
3	They are all amazing ladies going to miss them all so much

4	Very friendly and welcoming. Person centred approach. Understanding and listen to parents and children.
5	All the staff have been amazing! I'm so happy I sent P here. She's become such a confident little girl. She absolutely loves going to nursery and that says it all to me.
6	Preschool had me in tears yesterday watching K in her 'show show' and I'm in tears again filling this questionnaire out! I am going to miss everyone at preschool so much!
7	Thanks for your hard work and lovely atmosphere for our son.
8	Thank you for been so lovely , my son felt so safe and confident in Green Lane preschool.
9	A huge thank you to all staff members and I wish them a happy holiday !
10	Fantastic pre school.